

Membership Policies

Membership cards must be scanned at the welcome center desk to access our facilities. The replacement fee for a lost card is \$4.

Membership in the Cumberland Cape Atlantic YMCA is non-transferable.

Membership is non-refundable.

Membership may be frozen for documented medical reasons only. Please contact your Membership Director to place a membership on hold.

Notification in writing thirty (30) days prior to next billing date is required to terminate a membership. Faxes and e-mails to the Membership Director are acceptable forms of termination as well as filling out the termination form in person.

Thirty (30) days notice require to change a membership. This includes upgrades or downgrades of a membership type and billing changes.

Should any member debt not be honored by the member's credit card company or bank for any reason, the member is still responsible for that debt plus a service charge applied by the YMCA. This is in addition to any service fee the member's credit card company or bank may charge. The membership is subject to termination if the debt is not paid.

The YMCA is founded on Christian principles and prohibits inappropriate behavior and conduct.